

# EMPOWERED BY THE MODERN WORKPLACE.

Unite and empower your people to do their best work securely - anytime, anywhere



## **MODERNIZE YOUR WORKPLACE**

There's no avoiding it—the modern digital workplace is now table stakes.

The pandemic showed financial services firms that productive remote working is possible. And now, 73% of employees want flexible remote work options to stay.¹ But the biggest challenge is ensuring employees feel connected, supported, and secure regardless of where they work.

Whether in the office, on the train, or on the other side of the world—the modern workplace doesn't discriminate. But to get it right, you need to lay a seamless, connected, and consistent working experience foundation that's connected, secure, and always compliant.

ECI's Managed Cloud Services and Microsoft's Modern Workplace solutions can provide the cloud infrastructure, managed support, and inherent security to enable your truly hybrid workforce. We can help you get more from your existing environment while moving towards a more agile, scalable, and cost-effective model.

## A NEW WAY TO GET WORK DONE

For your employees to thrive in a modern workplace, there must be total parity between all working experiences. This means introducing a single, unified digital environment that everyone can use and access regardless of their device or location.

Your workforce also needs to understand how to get the most from your data and productivity tools and how they can be used to make their jobs easier. In turn, you need to remove the friction that prevents you from creating a happier, more inclusive, and more rewarding place to work.

You can make this a reality with ECI's Managed Cloud Services using Azure and Microsoft's Modern Workplace solutions. Connecting your firm to hybrid cloud-based infrastructure enables you to integrate your existing investments while creating a new era of cost-effective agility, scalability, and innovation.

We can also allow you to consolidate siloed data for unified access, simplifying reporting and analytics for data-driven decision-making. And by automating manual tasks, you can reduce the workload on individual users so they can focus on delivering value-adding customer experiences and driving growth.

What's more, we can empower your workforce with the right knowledge and support to unlock Office 365's full capabilities, so they can do more with less in a fully managed and secure environment.





## **ECI AND MICROSOFT: DELIVERING** A TRULY MODERN WORKPLACE

With ECI as your digital workplace enabler, you get more than just a trusted Microsoft partner but an end-to-end managed services and security provider.

We can migrate you to the cloud and strengthen your core infrastructure, consolidating your data silos to empower hybrid working without compromising security by providing secure access to assets and data—anytime, anywhere.

As cyberthreats become more unpredictable and severe, and you have other priorities to focus on, we understand how difficult it can be to stay vigilant. Moreover, the emergence of mobile working adds another threat surface to manage.

Our platform provides built-in security and governance to protect your data, apps, network, devices, intellectual property, and employees. It continually adapts to user behavior and threat intel from the Financial Services Information Sharing and Analysis Center (FS-ISAC) and aligns with financial services regulations, such as the FCA and FCC.

While many financial services firms are already familiar with Office 365 and other Microsoft tools, we alleviate the management burden by updating, maintaining, and securing your modern workplace model—including network performance, security, databases, and identity and access processes—for you.

By modernizing your digital workplace, you can also take advantage of Software-as-a-Service (SaaS) applications to drive innovation, better control costs by only paying for what you use, and get new services to market faster. SaaS also offers workplace parity by reducing the need to provide native endpoint apps and access to an on-premises infrastructure for every employee and location.

We can also help your workforce take Microsoft tools further by conceptualizing new use cases and automation capabilities, improving efficiency, and freeing time for value-adding tasks. For example, you can use Microsoft Teams to automate workflows such as client approvals, managing deals, and sharing compliance alerts. It's much more than just a remote communication tool.





# WHY ECI CLOUD SOLUTIONS FOR WORKPLACE MODERNIZATION?



Our Cloud Solutions and Microsoft's Modern Workplace includes everything you need to transform your work, including Microsoft Office 365, Microsoft Business Voice, enterprise-grade mobility and security, endpoint management, Power Apps, SharePoint, Desktop-as-a-Service tools, and Azure Active Directory.



We can help you scale, adapt, and grow organically by reducing the need to make incremental hires, improving employee satisfaction and retention, and empowering your employees to work more effectively and flexibly worldwide.



### Security underpins everything we do.

We can reduce organizational risk by ensuring you're always protected against the latest threats and compliant with regulatory changes. Our platform is continually updated, so your people can always access the data, tools, and resources they need to stay safe and productive.



We can improve operational accuracy and efficiency by identifying opportunities to automate routine tasks and leveraging your data to improve decision-making and the end-customer or client experiences.



# ECI understands your contextual device, network, and application needs,

allowing us to provide comprehensive end-to-end user support across all working environments, backed by our contextual visibility and knowledge, so we can always help with niche digital issues.



### We offer cloud and on-premises support.

And our experts are always on standby to provide workplace support. This includes device integrations, on-premises and cloud-based environments, mobility, and more.





# A MODERN APPROACH TO WORKING WITH ECI

Through ECI's unified solution for the Microsoft Modern Workplace framework and premier support partnership, we offer the highest level of end-user support across the Microsoft platform, for rapid-response troubleshooting.

As the leading provider of managed services, cybersecurity, and business transformation for mid-market financial services organizations, we provide stability, security and improved business performance. With ECI, you can be free from technology concerns and enabled to focus on running your businesses.

We can provide secure access to your assets and data, deliver proactive cloud management, lower the barrier to innovation, improve business agility, and reduce the total cost of ownership for IT.

Discover a truly modern workplace and go Beyond Lights On with ECI.



### **FIND OUT MORE**

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### **ABOUT ECI**

ECI is the leading provider of managed services, cybersecurity, and business transformation for mid-market financial services firms across the globe. From its unmatched range of services, ECI provides stability, security and improved business performance, freeing clients from technology concerns and enabling them to focus on running their businesses. Learn more at www.eci.com.

